



Attention Beneficiaries of the Vital Plan

At First Medical, we're committed to your health. That is why we have consolidated our offices in Hato Rey to offer you better service. From Monday, March 31, 2025, you can **visit** our Customer Service Office located at the following address:

HATO REY
First Medical Health Plan Building, Inc.
Calle Bolivia #60 Hato Rey,
San Juan P.R.

Our Plan Vital beneficiaries can contact our Medical Advice Line at 1-844-347-7801, available 7 days a week, 24 hours a day. You can also call the Customer Service Call Center at 1-844-347-7800, TTY/TDD 1-844-347-7805 or access our website www.firstmedicalvital.com.

