



Attention Beneficiaries of the Vital Plan

At First Medical, we are committed to your health. We would like to inform you that our Service Office in Guaynabo is in the process of remodeling. For your convenience, we are sharing the available Service Offices located at the following addresses:

HATO REY First Medical Health Plan, Inc. Building Bolivia Street #60, San Juan, P.R.	CAROLINA #640 Marginal Parque, Metro Pavía Clinic Carolina, P.R.	BAYAMÓN #65 Street Santa Cruz Bayamón, P.R.
CAGUAS #1 Street, Ave. José Gautier Benítez, Consolidated Mall Caguas, Caguas, P.R.	ARECIBO Metro Pavía Clinic Arecibo. #129 Street Industrial Zone Victor Rojas II, Arecibo, P.R.	GUAYAMA Los Veteranos Ave., Guayama Medical Center 2nd Floor, #3 Street Guayama, P.R.
PONCE #8118 Concordia Street, Professional Gallery Building Suite 108-109 Ponce, P.R.	AGUADILLA Metro Pavía Clinic, #107 Street, Km. 0.6, 190 Ave. Jardines de Aguadilla, P.R.	MAYAGÜEZ Candelaria Street, Yagüez Clinic, 2nd Floor Suite 203, Mayagüez, P. R

Our Plan Vital beneficiaries can contact our Customer Service Call Center at 1-844-347-7800, TTY/TDD 1-844-347-7805 or access our website www.firstmedicalvital.com. You can also call the Medical Advice Line at 1-844-347-7801, available 7 days a week, 24 hours a day.

