

Transmittal Letter

November 10, 2021

To: All Providers Contracted by First Medical Health Plan, Inc. for the Vital Plan, Unique Region and Vital Population-X (Virtual)

Re: Puerto Rico Medicaid Program Provider Enrollment Portal – Deadline to enroll in the Provider Enrollment Portal (PEP).

Dear Provider:

Receive a warm greeting on behalf of First Medical Health Plan, Inc., (FMHP).

Committed to maintain you informed about the communications issued by the Puerto Rico Department of Health, attached to this letter you will find the Informative Letter related to the Puerto Rico Medicaid Program, Provider Enrollment Portal.

Through this notice, the Puerto Rico Department of Health inform you of the deadline of **December 31, 2021**, for providers to enroll in the Provider Enrollment Portal (PEP) of the Puerto Rico Medicaid Program (PRPM). The requirement for the PEP applies to all providers who provide, bill, order, prescribe or refer Medicaid beneficiaries under the Plan de Salud del Gobierno de Puerto Rico, and all providers who receive Medicaid funds under the Medicare Platino Plans for wraparound services. Providers who do not enroll via the PEP by this deadline will no longer be able to submit claims for reimbursement with Medicaid funds for date of services on and after January 1, 2022.

For specific details of the information provided by the Puerto Rico Department of Health, to learn about the Portal functions and calendar trainings, we encourage you to read the attached notice carefully.

If you have any questions regarding this letter and/or need additional information, feel free to contact our Provider Service Center toll free at 1-844-347-7802 Monday through Friday from 7:00 a.m. to 7:00 p.m. Also, you can access www.firstmedicalvital.com.

Cordially,

Compliance Department
First Medical Health Plan, Inc.



GOVERNMENT OF PUERTO RICO

Department of Health
Medicaid Program

November 5, 2021

Managed Care Organizations (MCOs)
Medicare Advantage Organizations (MAOs)
Pharmacy Benefit Managers (PBMs)
Puerto Rico Government Health Plan – Vital Plan

IMPORTANT INFORMATION ABOUT THE MEDICAID PROGRAM FOR ALL PROVIDERS IN PUERTO RICO

This communication is to inform you of the deadline of December 31, 2021 for providers to enroll in the Provider Enrollment Portal (PEP) of the Puerto Rico Medicaid Program (PRMP). This requirement applies to all providers who provide, bill, order, prescribe, or refer Medicaid beneficiaries under the Plan de Salud del Gobierno de Puerto Rico, Vital and all providers who receive Medicaid funds under the Medicare Platino Plans for wraparound services. Providers who do not enroll via the PEP by this deadline will no longer be able to submit claims for reimbursement with Medicaid funds for date of service on and after January 1, 2022.

PRMP implemented the PEP on April 27, 2020 to comply with the Affordable Care Act of 2010 (ACA) and the 21st Century Cures Act amendment which require State Medicaid Agencies (SMAs) to enroll participating providers in the Medicaid Program. As of December 31, 2021, all providers active in Vital or Medicare Platino networks must complete their enrollment process via PEP to continue participating in these health plans. It is important to remind you that enrollment can only be backdated for a maximum of 90 days.

We urge your network providers to submit their enrollment as soon as possible to avoid any impact to encounters and claim payments. Providers who do not enroll via PEP by the deadline will not be paid for dates of service on and after January 1, 2022 and will be removed from participation in Puerto Rico Government Health networks.

Providers should go to <https://www.medicaid.pr.gov/Home/PEP/> for more information and for the link to the PEP for application submission. Providers

with questions may contact the Medicaid Provider Services Contact Center at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday.

PRMP appreciates your support and commitment to share this communication to all the providers in your network.

Cordially,

A handwritten signature in blue ink, appearing to read 'Edna Y. Marín Ramos', with a stylized flourish at the end.

Edna Y. Marín Ramos, MA
Executive Director
Puerto Rico Medicaid Program

cc: Carlos Mellado López, MD
Puerto Rico Secretary of Health

Jorge Galva, JD, MHSA
Executive Director
Puerto Rico Health Insurance Administration (PRHIA)